



## General Terms and Conditions for Motorhome Rental

These terms and conditions apply, together with a signed rental agreement, for rental of motorhomes from Alm Fastigheter och Fritid AB, hereinafter referred to as Alm Fritid. Yescapa customers are referred to in this document as YC.

### 1. Deposit

A booking fee/deposit of SEK 8,000 is payable in conjunction with the booking and is deemed to constitute approval of these rental terms and conditions. The invoice for the agreed rental amount, including any pre-booked optional services, must be paid at least 28 days prior to the start of the rental period. The deposit will be refunded when the motorhome has been inspected and approved by Alm Fritid at the end of the rental period, less any deductions for damage caused by the rentee, cleaning costs for non-cleaned vehicle or if there has been smoking/dogs in the vehicle.

For travel in Norway an additional deposit of SEK 2,000 is payable at time of departure. These additional funds are used by Alm Fritid to pay road tolls and ferry crossing fees which are charged at a later date. The applicable tolls/fees are paid and the remaining amount is then refunded after 10 months (due to the long processing times for Norwegian tolls/fees).

For YC, the booking fee/deposit is € 1000 and the Norway deposit is € 200.

### 2. Cancellation

In the event of cancellation no later than 29 days prior to the start of the rental period, the entire deposit will be refunded, less deduction of an administration fee of SEK 800. In the event of cancellation 15-28 days prior to the start of the rental period, 50% of the rental amount will be refunded, as well as the booking fee. In the event of cancellation 0-14 days prior to the start of the rental period, the booking fee will be refunded but the entire rental amount will be charged.

Any optional services which have been ordered can be cancelled at no extra cost up to 14 days prior to the date of departure. In the event of cancellation 0-14 days prior to the start of the rental period, the entire cost of the optional services will be charged.

For YC, the Yescapa regulations apply in case of cancellation.

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### 3. Duty of care

The rentee must observe normal care of the vehicle and its contents. The rentee is liable for any damage which cannot be deemed to constitute normal wear and tear.

### 4. Transfer

The rentee may not transfer, assign or rent the motorhome to a third party.

### 5. Rules of conduct and procedure

The rentee must read and comply with the instructions for operation and care of the motorhome which are provided in the motorhome's "manual" and/or at [www.almfritid.se/praktiska-rad/](http://www.almfritid.se/praktiska-rad/).

### 6. Use of the vehicle

The vehicle may be used for normal purposes within Sweden by the rentee or by a member of the rentee's family (such family member must have the consent of the rentee, and such use takes place at the responsibility of the rentee).

If another person wishes to drive the vehicle, specific permission must be obtained in advance from Alm Fritid. The rentee is responsible for ensuring that the person who drives the vehicle is in possession of a valid driver's license. Smoking is prohibited in the vehicle, and violation of this rule will incur a penalty of SEK 20,000. Other than dogs, no pets are permitted in the vehicle (applies to the models Ettan, Trean, Femman, Sjuan, Nian), and violation of this rule will incur a penalty of SEK 20,000.

If the rentee wishes to use the vehicle outside of Sweden, approval must be obtained in advance from Alm Fritid. The rentee is aware that the right to use the vehicle according to the rental agreement ceases immediately if the rentee attempts to take the vehicle out of Sweden without first having obtained permission from Alm Fritid. This means that Police/Customs officers or other persons acting in the best interests of Alm Fritid have the right to seize and retain the vehicle.

The rentee is liable for all costs which may be incurred by Alm Fritid due to the rentee (or another person operating the vehicle with the consent of the rentee) having illicitly driven the vehicle outside of Sweden or the countries approved by Alm Fritid.

The maximum permitted load for the motorhome is 3,500 kg.

### 7. Delayed or failed delivery

Alm Fritid will always strive to make the vehicle available at the agreed time. If this undertaking cannot be met, the rentee is entitled to a reduction of the rental amount equivalent to the delay or, if the delay is of material importance to the rentee, the rentee is entitled to cancel the rental agreement. No other compensation is payable in situations where a delay arises due to damage caused to the vehicle by the previous rentee. Alm Fritid is released from liability for compensation if Alm Fritid can demonstrate that the delay is due to circumstances which are beyond Alm Fritid's control, and which Alm Fritid could not reasonably have been expected to foresee at the time of entering into the rental agreement, and the consequences of which Alm Fritid could not reasonably have been

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expected to avoid or overcome. No compensation is payable for loss of profits.

### **8. Maintenance of the vehicle**

The motorhome must be refilled with diesel, and with Adblue if the warning light on the control panel has been enlightened. The motorhome must be returned with a full tank of diesel. If the vehicle is returned with a less than full tank, this will incur a charge of SEK 40/litre for diesel. YC, € 3,7/litre.

Unless permission has been obtained in advance from Alm Fritid, the rentee may not refill the motorhome with other fluids, such as engine oil, brake fluid, antifreeze, transmission oil, etc.

### **9. Measures in the event of faults, damage or theft**

The rentee is liable in relation to Alm Fritid for ensuring that the vehicle is not damaged or stolen during the rental period. The rentee must notify Alm Fritid as soon as possible if the vehicle suffers a fault or damage or is stolen during the rental period. In the event of damage, Alm Fritid is entitled to withhold the rentee's deposit until the scope of the damage and the cost of repairing the damage has been clarified. In the event of damage which has been caused by the rentee, the rentee will be charged for the costs incurred by Alm Fritid as a result of the damage, or for the amount of the deductible, according to applicable terms and conditions, if the vehicle's insurance policy is utilised. The following deductibles currently apply: SEK 8,000 (YC € 800) for damage to the body of the vehicle, SEK 2,000 (YC €200) for a cracked windscreen not requiring replacement, SEK 5,000 (YC €500) for a cracked windscreen requiring replacement, SEK 5,000 (YC €500) for roadside assistance, SEK 4,500 (YC €450) for traffic. If several injuries occur at the same time, multiple deductibles may apply. The motorhome's insurance policy does not cover damage inside the motorhome.

### **10. Liability of rentee in relation to traffic and parking violations and road tolls**

The rentee is liable in relation to Alm Fritid for any financial penalties arising on account of traffic or parking violations, which may be incurred by Alm Fritid as the registered owner of the vehicle. The rentee is obligated to inform Alm Fritid about any traffic or parking violations. If the rentee fails to do so, the rentee is liable to pay an additional administration fee of SEK 800 (YC €80), in addition to the aforementioned liability to Alm Fritid for any financial penalties incurred. The rentee will be billed at a later date for any road tolls in excess of SEK 50. Please see section 1 regarding travel in Norway.

### **11. Booking of optional services (cleaning etc.)**

Optional services are available for cleaning of the inside of the vehicle, washing of the outside of the vehicle and emptying of tanks. These optional services must be booked no later than 14 days prior to the date of departure. If no such optional services have been booked and the vehicle is returned without having been cleaned and washed, the rentee will be charged for the price of these optional services, according to the current price list on the website, plus a surcharge of 100%.

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## 12. Return of the vehicle

At the end of the rental period, the rentee must return the vehicle to the location where it was collected, or to another location if this has been specifically agreed. The rentee has the right to return the vehicle prior to the end of the agreed rental period, although no refund is payable for the remainder of the rental period in such case. The motorhome must be empty at the time of return. If the vehicle is returned late, a late return fee will be charged in the amount of SEK 1,000 per hour (or part thereof), YC €100 per hour. The motorhome must be returned in undamaged condition and must be cleaned inside and washed outside (unless something to the contrary has been agreed). Materials for washing the outside of the vehicle are provided by Alm Fritid. The waste and toilet tanks must be empty. The dishes etc. must be washed, and all waste must be removed, even if the optional cleaning service has been ordered. Please refer to "Checklist prior to return of vehicle" for more information. Dirty (unwashed) dishes will incur a charge of SEK 800 (YC €80).

If the vehicle's "manual" has been lost, a fee of SEK 300 (YC €30) is payable.

The rentee and Alm Fritid will perform a joint inspection of the vehicle to assess its condition at the time of collection and return.

Any damage found will be described in the rental agreement and will be photographed.

The vehicle is provided to the rentee with a full LPG cylinder, and the level will be checked upon return of the vehicle. The rentee will be charged for the amount of LPG used, at the rate of SEK 800 (YC €80) for a full cylinder i.e. if a quarter of a cylinder has been used, the charge is SEK 200 (YC €20), etc.

Times for collection of vehicle: Between 14.30 – 15.30.

Times for return of vehicle: Between 10.00 – 11.00. Exact times for the various motorhomes are available at <https://almfritid.se/hyresvillkor/>

## 13. Miscellaneous

The motorhome is equipped with a GPS tracking system which can indicate the position of the vehicle. The GPS tracking system has been installed for anti-theft purposes.

Free mileage up to 250 km per day. Mileage in excess of these limits will be charged at the rate of SEK 2,50/km. Yescapa customers have free miles according to what was agreed by the time of booking. Extra kilometers € 0,25. All prices are stated inclusive of VAT.

These terms and conditions were last updated on 09/09/2022

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